

KVGC End-of-Manufacturing Notice

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- 10th December 2022 (Excerpt from End-of-Manufacturing Notice GER-4938)

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Background

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

On May 27th, 2022, GE Grid Solutions announced the discontinuation of the manufacture and sale of **KVGC202 and KVGC accessories**.

On 12th December 2022, GE confirmed that last-time buy period for **KVGC202 and KVGC accessories** expired on **7th October 2022**.

This notice does not apply to any other model not explicitly listed

Last-Time Buy Window

Please plan the purchase of any additional or spare devices that you feel you may need. Orders should be placed prior to the last order date shown. **Orders will be fulfilled based upon availability** and products typically ship within three months of the last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

PRODUCT	LAST ORDER DATE	ALTERNATIVE
KVGC Order codes: KVGC202 All others	Order book closed as of 7th October 2022 Order book closed	C264 AVR function
KVGC accessories Order code: 3EA22A390A Resistor Box for KVGC Tap Position Indication	Order book closed as of 7th October 2022	

Support

GE's warranty provision is unaffected by this End-of-Manufacturing Notification. After the published last order date elapses, a repair service follows for products no longer under warranty subject to material availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

For Additional Information

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance are also available via: <http://www.gegridsolutions.com/contact.htm?loc=3> or <http://www.gegridsolutions.com/multilin>